

Return / Exchange Form

This form must be filled out and included with your exchange or return.

Order/Receipt Number	Order Date	Customer Name	Daytime Phone	Email Address

ENTER ITEM(S) BEING RETURNED

Item Number	Size	Quantity	Reason For Return

EXCHANGE THE ABOVE ITEMS FOR THE ITEMS BELOW (FOR EXCHANGES ONLY)

Item Number	Size	Quantity	Description

Comments:

Send all Returns/Exchanges To:

Warehouse
C/O Returns and Exchanges
101 Eastern Ave
Bensenville, IL. 60106
Phone: 630-694-8566

Returns and Exchange Policies:

- All returns and exchanges must be in new, unused, or unworn condition with the original tags and/or stickers attached.
- Items deemed noticeably used or worn will be shipped back to the customer at the customer's expense.
- Returns and exchanges are permitted within 30 days of the order date on your Packing Slip, unless otherwise advertised online (ie. Christmas)
- Refunds will be credited back to the original payment method used to make the purchase.
- Shipping charges will not be refunded unless a shipping error was made. Customer is responsible for purchasing the return postage.
- If an order qualified for Free Shipping, but a return causes the order total to drop below the threshold to receive Free Shipping, then \$4.95 will be deducted from the return refund.
- Returns that cause an order to no longer be eligible for an applied discount/promotion will be deducted that discount amount from the refund.
- For hygienic reasons, swimwear and underwear will not be accepted for return or exchange. All sales on these items are final.
- Customized Items **WILL NOT** be accepted for return or exchange. All sales on Customized Items are final.
- Since lost return shipments are the responsibility of the customer, be sure to obtain a tracking number from the courier for the return shipment. Customers may choose the method (UPS, USPS, FedEx, etc.) that is most convenient for them when sending the return back.
- If the item you're exchanging for is higher priced than what you are returning, the card on file will automatically be charged for the price difference. If that payment method cannot be charged, we will reach out to the customer.
- The shipping charge back out to a customer on an Exchange will be waived for the customer's **FIRST** exchange shipment, per order. Any additional exchange shipments for the same order will incur a \$4.95 exchange shipping fee.